ANNUAL WATER OUALITY REPORT

REPORTING YEAR 2019

Presented By Rye Water District

Our Mission Continues

We are once again pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2019. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges t o drinking water safety emerge, we remain

vigilant in meeting the goals of source water protection, water conservation, and community education, while continuing to serve the needs of all our water users.

Please remember that we are always available should you ever have any questions or concerns about your water.

Level 2 Assessment Update

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms, indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

During the past year, one Level 2 assessment was required to be completed for our water system, which was completed. We were not required to take no any actions.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control

and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa. gov/drink/hotline.



Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www. epa.gov/safewater/lead.

Where Does Rye's Water Come From?

Rye Water District has two main sources of water: Rye production wells, and water purchased from Portsmouth for customers on Wentworth Road, a section of Frontier Street, and Elizabeth Lane (off Pioneer Road).

Our primary source is the Garland well, a gravelpacked well, developed in the mid-seventies, which yields 400-470 gallons per minute (gpm). Our secondary sources are two deep-driven

high-yielding bedrock wells. First is the Bailey Brook well, developed in the early eighties and yields 300-325 gpm. Second is the Cedar Run well, our most resent source, developed and brought online in the mid-nineties. Cedar Run well yields 325-340 gpm. Combined, these three wells supplied over 126 millions gallons in 2019. The water you receive at your home is a blend of all three wells.



QUESTIONS?

For more information about this report, or for any questions related to your drinking water and/or system operations, please call Mr. Arik Jones, District Superintendent, at (603) 436-2596, or contact the Rye Water District Commissioners via e-mail at commissioners.ryewater@comcast.net. Also, many reports and information can be viewed on our website at www.ryewaterdistrict.com.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban storm-water runoff, and

stations, urban storm-water runon, and

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septic systems;

R a d i o a c t i v e Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Community Participation

You are always welcome and invited to attend the District's monthly meetings and provide your inputs about your drinking water. Rye Water District Commissioners meet the first Wednesday of each month, beginning at 9 a.m., at the Rye Water District office, located at 60 Sagamore Rd., Rye, NH 03870. Again, please feel free to e-mail your questions or comments to the Water District Commissioner at commissioners.ryewater@ comcast.net. Also, please attend our annual meeting for voting on the Water District's annual budget, warrant articles, and proposed projects. This meeting is normally held the last Saturday of March; see our website (www.ryewaterdistrict. com) for details.

Source Water Assessment Summary

NHDES prepared drinking water source assessment reports for all public water systems between 2000 and 2003 in the effort to assess the vulnerability of each of the state public water supply sources. Included in the report is a map of each source water protection area, a list of potential and known contamination sources, and a summary of available protection options. The results of the assessment, prepared on May 2, 2002, and November 12, 2004, are noted below.

- Garland Well, three susceptibility factors were rated high, four were rated medium, and five were rated low.
- Bailey Brook Well, one susceptibility factor was rated high, four were rated medium, and seven were rate low.
- Cedar Run Well, one susceptibility factor was rated high, four were rated medium, and seven were rated low.

It is important to understand that this susceptibility rating does not imply poor water quality, only the system's potential to become contaminated within the assessment area.

Note: This information is over 10 years old and includes information that was current at the time the report was completed. Therefore, some of the ratings might be different if updated to reflect current information. At the present time, DES has no plans to update these data.

The complete assessment is available for review at the RWD office, 60 Sagamore Rd, Rye, NH. For more information, call the RWD office at (603) 436-2596, or visit the DES Drinking Water Source Assessment website at http://des. nh.gov/organization/divisions/water/dwgb/dwspp/dwsap.htm, then click on "Part 1. Viewing an Assessment Table by Town," then search for Rye.

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Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule. And, the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request) and can viewed on our website (www.ryewaterdistrict.com). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES												
SUBSTANCE (UNIT OF MEASURE)		YEAR SAMPLED		MCL [MRDL]			NT 'ED	RANGE LOW-HIGH	VIOLATI	ON	TYPICAL SOURCE	
Arsenic ¹ (ppb)		2016		10	0	0 1.1		NA	No		Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes	
Barium ² (ppm)		2018		2	2	2 0.0489		0.0126–0.048	9 No		Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	
Fluoride ¹ (ppm)		2019		4	4	0.25	.25 NA		No		Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories	
Nitrate ³ (ppm)		2019		10	10	3.3	3.3		No		Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	
Tap Water Samples Collected for Copper and Lead Analyses from Sample Sites throughout the Community												
SUBSTANCE (UNIT OF MEASURE)	YEA SAMP		4L	MCLG	AMOUN DETECTE (90TH %I	D AL/T	ABOVE OTAL TES	VIOLATION	TYPICAL SO	URC	E	
Copper (ppm)	201	17 1	.3	1.3	0.676	0/	20	No	Corrosion deposits	Corrosion of household plumbing systems; Erosion of natural eposits		
Lead (ppb)	2017 15		15	0	0	0/20		No	Corrosion deposits	Corrosion of household plumbing systems; Erosion of natural deposits		
SECONDARY SUBSTANCES												
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED		-	SMCL	MCLG	AMOUNT RANGE DETECTED LOW-HIG			VIOLATION TYPICAL SO		JRCE	
Chloride ³ (ppm)		201	9	250	NA	85	37–9	00 No	Runoff/	Runoff/leaching from natural deposits		
Copper ³ (ppm)		201	9	1.0	NA	0.0696	NA	No No		Corrosion of household plumbing systems; Erosion of natural deposits		
Iron ² (ppb)		201	8	300	NA	4,850	NA	No	Leachin	ig fro	om natural deposits; Industrial wastes	
Manganese ² (ppb)		201	8	50	NA	376.5	NA	No	Leachin	ıg fro	om natural deposits	
Sulfate ² (ppm)		201	8	250	NA	140	16-14	40 No	Runoff/	Runoff/leaching from natural deposits; Industrial wastes		
UNREGULATED SUBSTANCES												
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED			AMOUNT DETECTED		RANGE LOW-HIGH		TYPICAL SOUR	CE	¹ Samples taken from Bailey Brook Well. ² Samples taken from Cedar Run Well.		
Sodium ² (ppm)	2018			133	44.5-133			Naturally occurring			³ Samples taken from Garland Well.	

Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use, and avoid using hot water to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

Definitions

90th %**ile:** The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action Level): The

concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Level 2 Assessment: A Level 2 assessment is a very detailed study

of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum

Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence

that addition of a disinfectant is

necessary for control of microbial

contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal):

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SMCL (Secondary Maximum Contaminant Level): These standards are developed to protect aesthetic qualities of drinking water and are not health based.

Tap versus Bottled

Thanks in part to aggressive marketing, the bottled water industry has successfully convinced us all that water purchased in bottles is a healthier alternative to tap water. However, according to a four-year study conducted by the Natural Resources Defense Council, bottled water is not necessarily cleaner or safer than most tap water. In fact, about 25 percent of bottled water is actually just bottled tap water (40 percent according to government estimates).

The Food and Drug Administration is responsible for regulating bottled water, but these rules allow for less rigorous testing and purity standards than those required by the U.S. EPA for community tap water. For instance, the high mineral content of some bottled waters makes them unsuitable for babies and young children. Further, the FDA completely exempts bottled water that is packaged and sold within the same state, which accounts for about 70 percent of all bottled water sold in the United States.

People spend 10,000 times more per gallon for bottled water than they typically do for tap water. If you get your recommended eight glasses a day from bottled water, you could spend up to \$1,400 annually. The same amount of tap water would cost about 49 cents. Even if you installed a filter device on your tap, your annual expenditure would be far less than what you would pay for bottled water.

For a detailed discussion on the NRDC study results, check out their website at https://goo.gl/Jxb6xG.



Treatment Train Description

The water you receive at your tap is untreated groundwater. However, we adjust the pH of the water from the Garland well as part of our corrosion control program. Additionally, we utilize chlorination during our semiannual flushing to aid in disinfection of the distribution system.