

2020 Billing and Usage

To all Rye Water District Residents, during the past several months the Rye Water District has experienced higher than normal water usage. Water usage can be viewed on our Pumping Flow Graphs under Forms & reports on this website. This is presumably due to low precipitation (i.e. increase use of irrigation) and additional water usage due to the Covid-19 stay at home order. As a result, some of you may be receiving a water usage bill during this period of time (June billing) or later this year (September or December billing) that is not typical for your past billings. To understand our billing structure the following explanation of our billing system is provided.

All customers, other than some seasonal customers, receive an annual bill during the month of April which gives a set allotment of water usage for the year (Jan.1-Dec.31) before going into a tiering billing system for water use overage fees. Please see our Rate Schedule under Customer Service in Rates & Policies on this website. Anytime during the year if a customer exceeds their annual allotment the remainder of water used in that calendar year will fall into the tiering billing system. Some customers will not see another bill after April if they have not exceeded their annual allotment. Those that do exceed their allotment a bill may come in June-July, September-October and/or December-January depending when the allotment is actually exceeded. Our meter reading sequence is March, June, September and December. Water bills are sent out quarterly in April, June, September, and December.

You can always monitor your own water usage by viewing and tracking the gallons used on your water meter. There is a tutorial how to read your meter under Customer Service in Meter Reading on this website. We suggest you read your own meter if you do want to track your water usage throughout the year. Also please view our Water Use Guidelines for conservation tips under News & Notices in Recent News on this website to learn how best to use water wisely.

As always, we are here to help and assist you. Please feel free to contact us with any questions regarding water use and or billing that you may have.

Thank you,

Rye Water District Staff and Commissioners